



Legal information

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1. Who is behind this website

Vet-Files is a product of MillerFox BV. This website is published and managed by:

Name	MillerFox BV
Registered office	Hoogeind 160, 2940 Stabroek, Belgium
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Where this website says "Vet-Files", "we" or "us", it means MillerFox BV.

2. What this information covers

This information applies to the website www.vet-files.com. Other arrangements apply elsewhere:

- **The Vet-Files application** for veterinary practices is covered by the agreement between the practice and MillerFox BV.
- **The online agenda** of a practice is offered by that practice. For questions about your appointment, your account or your data, contact your practice.
- **Booking through an AI assistant** is covered by the [connector's terms of use](#) and the [privacy notice](#).

This website does not give veterinary advice. In an emergency, call your vet or the vet on duty right away.

3. Intellectual property

The texts, images, videos, software, databases, trademarks, logos and domain names on this website are protected and belong to MillerFox BV or to third parties. You may view the website and print or save parts of it for your own use. Any other use, such as copying, modifying, distributing or selling, requires the prior written permission of MillerFox BV.

"Vet-Files" and its logo are trademarks of MillerFox BV.

4. Use of the website

You do not use the website:

- in a way that breaks the law or infringes the rights of others, such as the right to privacy or intellectual property;
- to damage, disrupt or slow down the website, or to test or get around its security;
- to spread viruses or other harmful code;
- to spread defamatory, obscene or threatening content;
- to distribute advertising or collect data automatically without the permission of MillerFox BV.

5. Information on the website

We take care over the information on this website, but it may be incomplete or out of date. It is general in nature and is not personal, professional or legal advice. Descriptions of features and prices on the website are not an offer; what applies is set out in the agreement with the practice. We may change the website and the information on it at any time.

6. Links to other websites

This website may contain links to other parties' websites. MillerFox BV has no control over those websites and is not responsible for their content. A link does not mean that we endorse the content.

7. Liability

The website is provided as is. MillerFox BV is not liable for damage caused by using the website or the information on it, by an interruption or error, or by viruses that end up on it despite our precautions.

This does not limit any liability that cannot be limited by law, such as for intent or gross negligence on the part of MillerFox BV or those working for it, or for personal injury, nor any rights you have as a consumer.

8. Privacy and cookies

How we handle personal data and cookies on this website is explained in our [privacy policy](#).

The veterinary practice is responsible for the data it keeps in Vet-Files about its clients and their animals. MillerFox BV processes that data on behalf of the practice. If you want to access, correct or delete your data, contact your practice.

If you book through an AI assistant, MillerFox BV is in addition itself responsible for the data needed to run and secure the connector. This is explained in the [connector's privacy notice](#).

9. Applicable law and courts

This website and this information are governed by Belgian law.

As a consumer, you keep the protection of the law and the courts of your place of residence. In other cases, the courts of Antwerp have jurisdiction.

10. Changes

We may update this information. The date at the top shows the current version.